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## *Terms and Conditions*

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As a customer you are deemed to have read and agreed to the terms and conditions listed below upon placement of your order. If you proceed with your purchase on Nice Notes, you hereby agree to these terms and conditions.

Nice Notes commits to deliver the order within a reasonable time frame. Nice Notes will not be held liable on account of delays in or failure of delivery due to causes beyond its reasonable control, including but not limited to strikes or labor troubles, fire, floods and other circumstances. Nice Notes will not have any obligations to provide evidence of such circumstances and the consequential impediment to execute the agreement. In the case that such circumstances render the execution of the transaction impossible, Nice Notes has the right to withdraw all and any delivery commitment and the purchase agreement will become null and void.

### *Prices*

The catalogue prices are valid for the duration of one year, starting on the publishing date of the catalogue. Nice Notes has the right to modify such prices before that time in case of an unexpected increase in production costs or an unfavorable exchange rate.

At time of acceptance of the purchase order, the buyer cannot deem as valid typographic or numeric errors occurring in the acceptance, if any; the catalogue prices or other list prices are valid at all times.

Should a difference in pricing occur at some point, then the prices listed on the website will be considered as final.

All prices are VAT-inclusive.

### *Delivery*

Shipping and handling of the expedition of orders via postal service are as described at the end of this document (please refer to Shipping and Handling table below).

Under no circumstances will Nice Notes be held responsible for complications and/or additional costs due to failure to deliver while absent, an address change, an erroneous address description, etc. In such circumstances the purchased item(s) will be re-sent after receipt of payment for any additional shipping charges.

Delivery times are estimations and cannot be invoked as a cause for cancellation, nor as a claim for reimbursement on behalf of the buyer.

The transfer of title and risk of loss of the product(s) are borne by the addressee at all times.

### *Cancellation*

It is acknowledged that cancellation of the purchase agreement results in a loss of revenue for Nice Notes. Any cancellation, regardless of the reason, is possible only upon formal agreement from the seller and includes an indemnification settlement by the buyer equal to thirty per cent (30%) of the total purchase price, excluding shipping and handling.

### *Damaged or wrongfully shipped/missing items*

In case any of the items are damaged or wrong / missing upon delivery, the buyer is requested to return the item(s) to the address below by using the relevant return form indicating the reason for return (WRONG ITEM, DAMAGED ITEM, DOES NOT MEET EXPECTATIONS). This will allow Nice Notes to reimburse the buyer in full of the purchase price and the shipping costs for the return shipment, as is legally established per the EU Refund Rights Law.

To clarify: as it is formally laid out in the EU Refund Rights Law, unless the items are damaged or wrong upon delivery, the buyer is responsible for the shipping costs for the return shipment. Items have to be returned within thirty (30) days of the date of delivery in order for the return to be acceptable, with the exception of damaged or wrongfully sent items.

Return Address:

Nice Notes  
Stappersestraat 29  
3290 Diest  
Belgium

The return policy as described above does not affect your legal rights as a buyer in any way.

Digital downloads and CD's on which the seal is torn or broken are not eligible for return.

In case of production or printing errors made by Nice Notes, the return and exchange of the items will be fully covered by Nice Notes.

In such case it is sufficient to contact us via email: [info@nicenotes.be](mailto:info@nicenotes.be)

### *Privacy*

Nice Notes is respectful of your privacy and is fully committed to protect your private and personal information. Upon your visit to our website you are accepting our privacy policy as stated below.

### *Contact Details*

Nice Notes does not perform any activities that involve the sale or lease of your personal information. For the purpose of processing your order, we require certain personal information such as your name, address, and email address. This website is monitored in order to track, save and store information about our users' interactions and usage of the website, so that we can continually improve your online experience. The browser and purchase history are monitored for website optimization purposes. We may use your contact details to provide you with the latest updates regarding important changes to our website, new products and special offers.

Your contact details will also be used to send you print catalogues or other relevant information by mail. If you do not want to receive these (anymore), please notify us and we will remove you from our mailing list.

### *Aggregate Data*

Aggregate data is collected from website visits. Upon entering our website, our server will recognize your domain name, but not your email address. This means that we can monitor your visit to our website while maintaining your anonymity as a visitor. Public information is collected as such, for example, the number of visitors, the pages that are visited most frequently, and the most popular browser that is used.

### *Data Sharing and Data Transmittal*

As described above Nice Notes does not share or transmit personal data with third parties. However, in the case that Nice Notes were to be sold to or merged with another business, then we maintain the right to transmit all collected data as well as all other company properties to this new owner.

Nice Notes will not be held responsible for privacy policies of co-owned websites. Such privacy policies may deviate from the Nice Notes privacy policy. Therefore this privacy policy only applies to Nice Notes.

### *Copyrights*

Nice Notes reserves all rights to the copyrights and protection of all the content of this site.

### *Notices of amendments*

We reserve the right to amend our privacy policy at any time. In case any amendments are done, these will be published on the website in a timely manner in order to provide access at all times for our visitors and customers to the type of information that is collected, the reasons for using this information and the circumstances in which this information could potentially be shared. Please contact us for any questions regarding our privacy policy.

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## *Shipping and Handling*

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Country	Price	
Belgium, The Netherlands	€ 3,50	*Free shipping for orders over € 20
France, Germany, Luxembourg, United Kingdom	€ 5,20	*Free shipping for orders over € 35
Other European countries	€ 8,90	*Free shipping for orders over € 35
Rest of the world	€ 13,80	*Free shipping for orders over € 35

Shipping and handling is for music books and scores. The cost for shipping and handling of bigger items may be higher, depending on size, volume, packaging, etc.

We will inform you if this is the case for your order.